

SERVICE IS THE MOST POWERFUL LUXURY.

Institute of
Leadership & Technology



HOSPITALITY

Elevate Experiences.
Create Memories.



CULINARY ARTS

Passion on a Plate.
Excellence in Every Dish.



MIXOLOGY

Crafting Moments.
Elevating Every Sip.



CRUISE & RESORT

Explore the World.
Lead with Excellence.



CTH Level 2 Certificate

Restaurant & Bar Service

Designed for future hospitality professionals
and organisations committed to excellence.



Professional
Service
Excellence



Guest
Experience
Focused



Industry
Relevant
Skills



Career
Ready
Confidence

LEADERSHIP & TECHNOLOGY



ELEVATE SERVICE.
CREATE EXPERIENCES.



YOUR PATHWAY.



Professional Service



Luxury Hospitality



Restaurant Leadership



Hotel Operations



Management

FOOTSTEPS
IN
LEADERSHIP & TECHNOLOGY



One Qualification.
Endless Opportunities.

EVERY GREAT
HOSPITALITY EXPERIENCE

BEGINS WITH PEOPLE.



Long before
the food arrives.



Long before
the room is prepared.



Long before
the bill is presented.



Great service creates
unforgettable memories.

LEADERSHIP & TECHNOLOGY



IMAGINE YOURSELF WORKING WITH CONFIDENCE.



Greeting every guest professionally.



Delivering exceptional table service.



Handling requests with confidence.



Representing world-class brands.



YOUR ATTITUDE.
YOUR PRESENCE.
YOUR FUTURE.



LEARN INSIDE REAL HOSPITALITY.



Hotels.



Restaurants.



Luxury Resorts.



Private Clubs.



Corporate Dining.

LEADERSHIP & TECHNOLOGY

Hospitality isn't
learned by watching.
It's mastered by doing.

MASTER THE ART OF SERVICE.



Professional Guest Reception



Restaurant Service



Food & Beverage Knowledge



Table Presentation



Customer Experience



Professional Communication



Luxury Service Standards



Attention to Detail



Service becomes an experience.

THE DIFFERENCE BETWEEN

GOOD SERVICE

AND

WORLD-CLASS SERVICE

IS

ATTENTION.



Small details.



Perfect timing.



Professional
presentation.



Human connection.

WORLD-CLASS SERVICE

IS NEVER
AN ACCIDENT.



It is trained.



It is practised.



It becomes culture.



FOR STUDENTS.



Build confidence.



Gain internationally recognised skills.



Prepare for hospitality careers.



Stand out in interviews.



Open doors to global opportunities.

FOR ORGANISATIONS.



Develop confident service teams.



Improve guest satisfaction.



Create consistent service standards.



Strengthen customer loyalty.



Invest in people.



Strengthen your brand.

PEOPLE MAY FORGET

WHAT THEY ATE.

THEY WILL NEVER FORGET
HOW YOU
MADE THEM FEEL.

CTH Level 2 Certificate
Professional Restaurant &
Front of House Service

LEADERSHIP & TECHNOLOGY



Serve.



Connect.



Inspire.



Lead.

BEYOND THE QUALIFICATION.

We **Coach.**

We **Mentor.**

We **Connect.**

We **Place.**

From Student. To Professional.

CQLLIP™

A Complete Ecosystem.
One Purpose: **Your Future.**



One Ecosystem. **Every Advantage.**
Limitless Possibilities.

SUPPORT THAT **SHAPES** TOMORROW.

Every skill.
Every step.
Every success.

FROM STUDENT.
TO PROFESSIONAL.

ENGLISH
LANGUAGE
COACHING

CAREER
DEVELOPMENT
WORKSHOPS

RESUME
WRITING
GUIDANCE

1-TO-1
COACHING &
MENTORING

CONVERSATIONS
WITH INDUSTRY
LEADERS

UNIVERSITY
PLACEMENT
SERVICES

JOB
PLACEMENT
SUPPORT



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